ICIMOD

Monitoring and Evaluation and Reporting of Capacity Building Events

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FOR MOUNTAINS AND PEOPLE

What is coming....

- Capacity building
- M & E
- How to measure success?
- Why to evaluate training?
- Five Steps of Training Evaluation
 - Step 1: Identify Purposes of Evaluation
 - Step 2: Select Evaluation Method
 - Step 3: Design Evaluation Tools
 - Step 4: Collect Data
 - Step 5: Analyze and Report Results



What do you see?....





Capacity building





Capacity building

 Process by which individuals and organizations obtain, improve, and retain the skills, knowledge, tools, equipment and other resources needed to do their jobs competently or to a greater capacity... (Wikipedia)



Monitoring and evaluation





How to measure success?

- Need to have a clear purpose at the beginning
- 2) What do we measure?
- 3) Did what we measured fulfilled the purpose?





Planning and monitoring training



1) Have a clear purpose at the beginning

- Are we building specific skills among individuals?
- Is it the specific capacity within an organization?
- Is it to build the capacity of an institution to be independent?



2) What do we measure?

- Quantitative: e.g. numbers of people or institutions
- Qualitative: e.g. application of new knowledge, uptake of new policies
- A combination



Why to evaluate training?

- The evaluation is the final step of the training management cycle
- The results of the training evaluation are reflected in the next phase of training planning to improve future training programs



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Five steps of training evaluation





Step 1: Identify the purposes of evaluation

- Before developing evaluation systems, the purposes of evaluation must be determined.
- Why do we want to evaluate training programs?



Step 2: Select Evaluation Method

- Kirkpatrick's four levels of evaluating training programs
- Reaction, learning, behavior, and result





Step 3: Design evaluation tools

Questionnaire

• Pre/Post Test

• Impact Survey

Level 1: Reaction	Level 2: Learning	Level 3: Behavior & Level 4: Results	
Questionnaire	Pre/Post Test	Impact Survey	



Step 4: Collect data

- Who, when, how to collect data?
 - Questionnaire
 - Pre/post tests
 - Semi-structured interview for impact survey



Questionnaire

- Keep responses anonymous if no reason to know each participant
- Distribute questionnaire forms in advance
- Explain the purpose of the questionnaire and how the information will be used
- Allow enough time for completing the questionnaire



Pre & post training



https://www.google.com/forms/about/



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Semi-structured interview for impact survey

- Introduction
- Positive attitude
- Probe answers on open-ended questions
- Tracer studies & organizational capacity assessment (e.g. OCAT tool)



Step 5: Analyze and report results

- Evaluation data analysis
- Reporting



Evaluation data analysis

Purpose of Participatio

This training is relevant to my job

. To build knowledge and skills on the

= To enhance my skills and knowledge

• Other

- Data input
 - Excel
 - Google form
 - Database

Data analysis

- Frequency distribution and average
- Using figures to present data

QN	Description	Yes	No
14	Has your capacity increased because of the training?	100	0
15	Will you be able to apply the knowledge learned?	100	0

	S. No.	Relevancy of the training and training quality	Extremely High (%)	High (%)	Medium (%)	Low (%)
e subject se to advanced level	1	The presentation was clear and to the point	60	30	10	0
	2	The training was interactive	60	40	0	0
	3	The presenter(s)/facilitator(s) were highly knowledgeable of the subject material	70	30	0	0





Reporting

- Who needs to know what?
- Forms of communicating evaluation findings
- Evaluation report



Reporting format

Summary

- Purpose of evaluation
- Evaluation audiences
- Major findings and recommendations

Program Description

- Program background
- Program goals/objectives
- Program participants
- Program activities

Evaluation Design and Methods

- Purpose of the evaluation
- Evaluation designs
- Data collection methods

Findings and Results

- Description of how the findings are organized (e.g., by evaluation questions, themes/issues)
- Results of analyses of quantitative and/or qualitative data collected

Recommendations/ reflection/feedback

 Recommendations for action based on these conclusions

Appendices

- List of participants
- Seminar/training materials
- Questionnaires, pre/post tests
- Program expenditure summary



Using google form



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Thank you!

